

Revised Schedule for Speakers

Day	Time	Event	#	Education Sessions	Speaker(s)	Track
Thursday	8-9 a.m.	Ed session (x 6)	1	Federal and State Legislate Update	Dawn Bauman, Peter Kristian, and Ron Perl	Legal
			2	Investment Concepts: Creating a Financially Secure Future	Gary Porter	LSM
			3	Make a Difference: Inspiring Positive Change in Organizations and Communities	Debra Warren and Jesse Uribe	BP
			4	Crisis Averted: How to Be an Effective Manager	Michael Roche	Professional Development
			5	Social Media: Community Association Friend or Foe?	Katrina Solomatina and Laura Ravazza	Tech
			6	Rethinking Competition: How to Recruit Staff and Retain Clients	Katie Anderson and Catherine Smith	BP
Thursday	9:15-10:15 a.m.	Ed session (x 6)	7	Hot Legal Topics	Matt Ober and Amy Tinetti	Legal
			8	Human Resources for Managers: Making Successful Operations Part of Your Future	Dee Levy (BBSI speaker)	LSM
			9	Personal Effectiveness: The Most Important 6 Hours of Your Week	Kregg Hale & Brad Pomp	BP
			10	Aging In Place: Strategies for Success	Jessica Towles and Margaret Shamberger	Trends
			11	TED TALK #1: Positivity/Media Focus -- 3 presentations moderated by Tom Willis: <ul style="list-style-type: none"> • Improving the HOA Narrative – Neda Nehouray • Proven Principles for Archiving Greater Success in Life & Business - Brandon Phillip Page • Working with the media - Emily Schmidt 	Neda Nehouray, Brandon Phillip Page and Emily Schmidt; Moderated by Tom Willis (3 session speakers at 18 min. each:)	Professional Development
			12	Achieving Your Goals With Effective Task Management	Greg Smith and Tammy Mallory	Professional Development
Thursday	3:15-4:15 p.m.	Ed session (x 6)	13	TED TALK #2: Staffing/HR – 3 presentations moderated by Tom Willis: <ul style="list-style-type: none"> • Millennials: It's Not Them, It's Us – Connor Doyle • Attract & Retain Top Talent in Today's Tech-Driven World - Justin Davis • Working to Live, Not Living to Work - Steven Economou 	Connor Doyle, Justin Davis, and Steven Economou, Moderated by Tom Willis (3 session speakers at 18 min. each:)	Professional Development
			14	Thinking About the Unthinkable: Recovery from Natural Disaster	Kelly Richardson, Lisa Cox, Jim Dodson	LSM
			15	Millennials: The New Face of Community Management	Chelsey Kelly	BP
			16	Directors and Officers Insurance: The Good, the Bad, and the Ugly of D&O Claims	Joel Meskin, Kevin Davis, and Mark Markel	Legal
			17	Influence Evolution: Engage, Enrich, and Enhance Your Community's Culture	Loura Sanchez and Evelyn Saavedra	Professional Development
			18	Securing Adequate Community Associations Reserves	Robert Nordlund and Mitch Frumkin	BP
Thursday	4:30-5:30 p.m.	Shoptalks/Exchange	N/A	ShopTalk Accountants		
			N/A	ShopTalk Attorneys		
			N/A	ShopTalk Bankers		
			N/A	ShoptTalk Insurance		
			N/A	ShoptTalk Reserves		
			N/A	Managers Annual Meeting and Open Exchange		

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Friday	8-9 a.m.	Ed session (x 6)	19	Strategic Planning in a Complex World: Enhancing Stakeholder Satisfaction	Sandy Denton and Jeff Evans	LSM
			20	Technology: How to Meet Homeowner Expectations	Michael Kulich and Kent Taylor	Tech / BP
			21	Balancing Excellence: How to Measure Successful Management	Janet Ulrich	Professional Development
			22	Creating & Enforcing Rules: Adopting Regulations that Work	Staci Gelfound and Ray Via	Legal
			23	Reinventing the Reserve Study Process	Gary Porter and Matt Woytek	BP
			24	Managers: How to Encourage Positive Participation	Shelly Holland and Julia Holland	Professional Development
Friday	9:15-10:15 a.m.	Ed session (x 6)	25	Security Services: Is a Radar Gun Enough?	Peter Kristian, Chip Munday	LSM
			26	Negotiation Strategies: "Getting to Yes" Tips and Insights into Successful Conflict Resolution	Jill Kalter	Professional Development
			27	Lawful but Awful: Troubleshooting Negative Reactions to Common Community Topics	Javier Delgado and Mark Sahl	Legal
			28	Stress Fractures: Rebuilding Financial & Structural Stability	Ruth Katz, Aimee Winegar, and Jeremy Tucker - added Vicki Eaton	BP
			29	Navigating Unique Challenges Facing an Aging Resident Population	Scott Eriksen and Ellen Shapiro	Trends
			30	Key Concepts for Finding, Hiring, Training, and Engaging New Employees	Julie Adamen	BP
Friday	3:15-4:15 p.m.	Ed session (x 6)	31	How to Safely Implement New Association Technology	Nicholas Bartzen and Clint Goodman	Tech
			32	International Standards in Community Association Management	Tom Skiba, and international panel	Trends
			33	Case Study: Operating a Large-Scale, Mixed-Use Community	Monaca Smith Onstad (Wendy and Ronda to take the lead and locate candidates)	LSM
			34	How to Keep Legal Fees Down & Property Values Up	Molly Peacock, Linda Emiroglu, and David Burka	Legal
			35	Conflict Resolution: Dealing with Difficult Homeowners	Paul Mengert and Steve Black	BP
			36	Professional Follow Through: Promise Only What You Can Deliver	Lorraine Megdanis	Professional Development