



Business Partners Council 2025 Election Candidates

Open Positions:

- 1 Accountant (no candidates)
- 1 Banking Professional
- 1 Information Technology Professional
- 3 At-Large Positions
(may be filled by any type of business partner member)

Banking Professionals

Hayley Bryant
Capital City Bank
Tallahassee, FL

Olivia Hurtado, CMCA
Pinnacle Financial Partners
Plano, TX

Michael Roche, AMS, PCAM
Pinnacle Financial Partners
Mt. Pleasant, SC

Information Technology Professional

Alexandria Pollock, CMCA, AMS, PCAM
BuildingLink
New York, NY

Reserve Study Professional

Matthew Kuisle, RS
Reserve Advisors
Tampa, FL

Other Categories

Andrew Bateman, CMCA, CIRMS
Trisure Insurance, An ALERA Group
Company
Raleigh, NC
Insurance Professional

Beth Bencivenni
RestoreCore
King of Prussia, PA
Restoration Professional

Todd Billy, Esq.
Sandberg Phoenix
Clayton, MO
Attorney

Tressa Bishop, CIRMS
Alliant Insurance Services
Palm Beach Gardens, FL
Insurance Professional

Chris Booth
Whitestone Industries / President
Pasadena, CA
Contractor

M. Katherine Bushey, Esq.
Kaman and Cusimano, LLC
Cleveland, OH
Attorney

Eric Collins
Becht Engineering BT, Inc.
Point Pleasant Beach, NJ
Engineering Professional

Melissa Doolan, Esq.
Travis Law Firm, PLC
Phoenix, AZ
Attorney

Russell Estey
Pest USA
Lawrenceville, GA
Pest Control

Elaine Gower
Naumann Law Firm
San Diego, CA
Legal Professional

Craig Hammer
DoodyCalls
Northglenn, CO
Pet Waste Removal

Phaedra Howard, Esq.
Hellmuth & Johnson, PLLC
Edina, MN
Attorney

Marcy Kravit, CMCA, AMS, PCAM
Hotwire Communications
Fort Lauderdale, FL
Telecommunications

Kathryn Krupp, Esq.
Fenton Grant Kaneda & Litt, LLP
Irvine, CA
Attorney

Kevin Milligan
The McGowan Companies, McGowan
Program Administrators Division
Fairview Park, OH
Insurance Professional

Ruhi Mirza, Esq.
Rees Broome, PC
Tysons Corner, VA
Attorney

Cheryl Rhine, CIRMS
USI Insurance Services
Andover, NJ
Insurance Professional

Gary Saylor
Atlantic Maintenance Group
Brooklyn Park, MD
Landscaping

Vanessa Wuestewald, CMCA, AMS,
PCAM
HOA Election Experts LLC
Rancho Cucamonga, CA
Election Services

Business Partners Council 2025 Candidate Statements

BANKING PROFESSIONAL

Hayley Bryant
Capital City Bank
Tallahassee, FL

Who Am I?

My name is Hayley Bryant, and I'm passionate about CAI! I live along the gorgeous Emerald Coast in the Panama City Beach area. My first job was a summer internship at a large property called Sandestin Golf and Beach Resort. It was there that I first learned about COAs and HOAs. My journey to the industry took a few twists and turns, but I'm happy to say that I've felt involved in some ways for many years.

I'm happily married to my husband, Charles Bryant, and we have two sons ages 10 and 11. They are a constant source of joy and entertainment. We also have two dogs, a couple fish, and a hermit crab. When I'm not at work, I enjoy time by the water, reading, shopping, and movies.

My Vision for CAI

CAI is an amazing organization, and the support they give to our industry improving the areas where we live is phenomenal. The education, support, and mentorship through CAI is invaluable to CAMs, Homeowner Leaders, and Business Partners. I would like to see CAI continue to grow and flourish, giving areas across the country a better understanding of this industry. I would also like to see CAI expand education to High Schools and encourage special curriculum at the college level. I believe it's our responsibility to grow and mentor the next generation of CAMs.

My CAI Experience

My involvement with CAI began in 2014 when I served as a CAM for a local management company. Over the years, my career path led me to banking and I have been in Association Banking since 2019. I have been active in the local North Gulf Coast Chapter of CAI, previously serving on the BOD from 2021-2024. During that time I held different roles, but was elected chapter President for 2023. I have also served on multiple committees and am currently serving on the Membership Committee and Events Committee. I'm a huge advocate for CAI National and have had the pleasure of attending the CAI National Conference for the last 6 years.

My Other Relevant Experience

Living on the Emerald Coast makes it beneficial to understand how HOAs and COAs operate effectively. The area where I live and work has a thriving community of associations. Panama City Beach to Destin is dotted with HOAs and COAs both large and small. In this area, it's a huge benefit to understand the industry. While not currently serving as a CAM, my experience in that area gives me a better understanding of how I can best serve my clients. Prior to working for Capital City Bank, I worked for Community Bank of MS. Both of these are midsize community banks that compete heavily for a slice of the association banking industry. I enjoy the service and hands-on support I can give our CAMs, Management Companies, and owners.

Olivia Hurtado, CMCA
Pinnacle Financial Partners
Plano, TX

Who Am I?

I am Olivia Hurtado. I am a relationship-first professional with three decades of experience in banking, the last 15 of which I've dedicated to the Community Association Industry. I specialize in supporting Community Association clients and Property Management Companies with strategic financial solutions that don't just meet their needs but anticipate them. More than a banker, I see myself as a connector, advisor, and advocate for the people who make our communities function every day.

Professionally, I am proud to be part of Pinnacle Financial Partners, where I lead new market expansion in Texas and Louisiana. My drive comes from building relationships. I don't just want the business; I want to be the trusted call when a client doesn't know who to ask or what the next step in their financial process is. I thrive in that space where guidance, insight and service intersect.

My Vision for CAI

My vision for CAI is to continue evolving as the essential partner to everyone who serves, lives in, or supports community associations by becoming more inclusive, more innovative, and more impactful at every level. We are in a unique moment where the demands on community managers are higher than ever, homeowners are more vocal and better informed, and boards are stretched thin with complex financial and operational challenges. Meanwhile, business partners are expected to deliver not only great service, but also strategic value, reliability, and trust. This ecosystem only works when we all come to the table not as silos, but as partners.

CAI has always been a cornerstone for education, networking, and advocacy. My vision is to amplify those strengths by leaning into three key areas:

1. Elevating Business Partner Engagement
2. Prioritizing People-Centered Leadership
3. Driving Statewide Collaboration & Scalability

My CAI Experience

- CAI National Member since 2015 (with First Citizens Bank & Pinnacle Financial Partners)
- DFW CAI Ambassadors of Fun Committee Member since 2015, Committee Chair 2016 & 2017
- DFW CAI Expo Committee Member since 2018 (Co-Chair 2020)
- DFW CAI Golf Committee Member since 2016
- DFW CAI Membership Committee Member since 2021
- DFW CAI Gala Committee Member since 2025
- DFW CAI Board Member since 2019 (President 2024)
- Member of Austin, TX, San Antonio, TX & Houston, TX CAI Chapters since 2024
- San Antonio CAI Expo Committee Member (2024 & 2025)
- Sponsor chapter events with the newly established Louisiana CAI Chapter
- CMCA Designation - 2016
- Educated Business Partner - 2019

My Other Relevant Experience

Beyond my professional and CAI-related experience, I have been an active volunteer in my local community through my children's school and sports programs. I have been involved with the PTA and have served in a leadership role as an athletic booster club board member for several years. I helped organize events, fundraise, manage logistics, and build relationships across diverse parent and school groups.

While these roles may seem informal, they've strengthened my ability to lead through service, bring people together around shared goals and solve problems with creativity and collaboration.

Finally, my passion for leadership development, emotional intelligence and mentorship continues to shape how I show up, not just as a business partner in our industry, but as a trusted resource and collaborative voice in every room I enter.

Michael Roche, AMS, PCAM
Pinnacle Financial Partners
Mt. Pleasant, SC

Who Am I?

My name is Mike Roche and I have been in the industry since 2006. I have worked in the association industry as a management company owner, run an engineering company, and have worked for two banks in the space. I am a CPA , obtained my PCAM in 2012, and am an Educated Business Partner. I worked in the Chicagoland market for 13 years and for the last 6 years in the Charleston, South Carolina market. I am the current board president of CAI-SC; served on committees in SEVA CAI, CAI NC, CAI IL, and CAI MN; and been a part of 15 different CAI chapters.

My Vision for CAI

I have been a part of CAI for 18 years. In that time, there have been great strides in what CAI has been able to provide to its members. The expansion of CAI has been great. My vision of CAI would be to: bolster the professionalism of managers and to promote the view of managers as consultants; inspire harmonious communities through education of boards, business partners and encouraging transparency with communities; create the ability for business partners to view CAI membership as essential for their business; and equip younger members of CAI to become leaders in the organization.

My CAI Experience

I have served on a number of committees over the last 18 years in CAI, primarily centered around education. I have served on the CAI SC board since January 2023 and am serving as its president for 2025. As a business partner who has covered multiple states in the Midwest, south, and east coast, I have experienced firsthand how various chapters are run, how they structure sponsorships/events, and the variety of membership bases in each of the chapters. I have also been a presenter for 6 chapters as well as CAI National (2019) and have always viewed educating managers as a business partner as one of my main responsibilities.

My Other Relevant Experience

Prior to my work in the association industry, I worked as a CPA for a family-owned accounting firm and as a police officer in Evanston, IL. I also volunteered at a park district in IL as a soccer coach for children ages 4 to 12 for 8 years.

INFORMATION TECHNOLOGY PROFESSIONAL

Alexandria Pollock, CMCA, AMS, PCAM
BuildingLink
New York, NY

Who Am I?

Alexandria “Lexie” Pollock brings nearly two decades of leadership in community management and technology. She began her career managing complex high-rise associations in Los Angeles and now serves as West Coast Regional Sales Manager for BuildingLink, helping communities streamline operations through smart tech. Lexie is Treasurer and Past-President of CAI-GLAC, Chair of CAI-San Diego’s Outreach Committee, and serves on CAI’s National Business Partners Council. A CAI faculty member and frequent industry speaker, Lexie is known for her expertise, passion, and commitment to advancing the industry through education, innovation, and service.

My Vision for CAI

My vision for CAI is to create a stronger, more connected, and future-ready community association industry. I believe in practical solutions to complex problems, data-informed decision-making, and fostering the kind of leadership that lifts others up.

My CAI Experience

I hold the CMCA, AMS and PCAM designations, as well as the CCIDM. I am also an Educated Business Partner. I am on CAI faculty, and am the current CAI-GLAC Treasurer. I am the Chair of the CAI-San Diego Community Outreach Committee, and serve on other committees in the Los Angeles and Bay Area/Central California Chapters. I have volunteered on the High-Rise Managers Workshop Committee and spoken on a CAI HQ webinar and at the Annual Conference.

My Other Relevant Experience

I serve as an educator for another California-specific industry organization.

RESERVE STUDIES PROFESSIONAL

Matthew Kuisle, RS
Reserve Advisors
Tampa, FL

Who Am I?

I'm the Southeast Regional Executive Director and Shareholder of Reserve Advisors. I oversee our growth and customers throughout the state of Florida. Reserve Advisors is a leading provider of reserve study consulting services, having conducted over 30,000 reserve studies in 50 states and 30 countries.

I am a frequent speaker and author and a Florida-licensed Continuing Education Provider for Community Association Managers. I have a passion for community associations and helping them get and stay on track physically and financially. I hold both the Reserve Specialist (RS) and Professional Reserve Analyst (PRA) Designations.

With a background in engineering (licensed in Florida since 2006), I joined Reserve Advisors in 2000 as we quickly grew and expanded from 8 employees (plus me on the day I started). I've been a part of the leadership since 2006 when I opened our first "remote" office in Tampa, FL.

My Vision for CAI

My vision is for CAI to continue growing as the preeminent organization for business partners, managers and homeowner leaders, uniting all stakeholders to build better, stronger, and more resilient communities.

CAI has always been a tremendous source of education, growth, and connection for me throughout my career. It's where I've learned from the best, stayed ahead of industry challenges, and found a community of passionate professionals who genuinely care about condos and HOAs.

CAI is the voice of our industry. The importance of that voice was made painfully clear in the aftermath of the Surfside tragedy, where effective public policy and informed leadership became more critical than ever. Moving forward, I believe we need to continue our advocacy, ensuring our expertise guides legislation that protects communities and promotes long-term sustainability. For business partners, differentiation and meaningful access to managers and boards are essential. CAI has the unique opportunity to be the bridge that connects service providers with community leaders in a way that's ethical, educational, and impactful.

My CAI Experience

I enjoy giving back to the organization that has provided me so much in my career. My experience began back in 2000, when I tagged along with my mentor John Poehlmann to chapter trade shows in IL and MI. Through John and the organization, I have been blessed to meet hundreds, maybe thousands, of like-minded professionals, all with the common goal of improving the community living model.

Since relocating to Florida in 2006, I've been active in all eight of the state's CAI chapters. I've served on the nomination committee for the South Gulf Coast Chapter, the magazine committee for West Florida, the partnership committee for Suncoast, the education committee for Northeast Florida, and events committees for Southeast Florida and Gold Coast. I've also participated in panel discussions and taught numerous continuing education courses across the region. Nationally, I spoke at the 2025 CAI Conference and served on the Reserves Task Force following the Surfside tragedy. For the past two years, I've served on CAI's Business Partners Council—first as Chair-Elect in 2024 and now as Chair in 2025—which has also given me the honor of serving on CAI's National Board of Trustees.

My Other Relevant Experience

- Leader and shareholder at Reserve Advisors
- Leader and organizer amongst business partners for joint educational sessions
- Condominium Board Member, Owner and Investor
- Speaker/Instructor for the Florida Bar, Florida Institute of Certified Public Accountants (FICPA) and other civic and professional organizations
- Frequent Author for the Florida Community Association Journal
- Youth Rec Softball and Baseball Coach

OTHER CATEGORIES

Andrew Bateman, CMCA, CIRMS
Trisure Insurance, An ALERA Group Company
Raleigh, NC

Insurance Professional

Who Am I?

Proud Father of 2 daughters, happily married for 26 years! Working in the Insurance industry for over 20 years, specializing in insuring non-profit community associations. CAI has provided so much for me. I am grateful for the opportunities presented to me. I have dedicated 10 years of my life volunteering for CAI! I am lucky enough to insure Associations in 11 States.

I am an avid outdoorsman, marathon runner, and animal lover. I am the founder of Team Dykeman non-profit. This is an organization that is dedicated to the memory of Captain Philip J Dykeman USMC KIA Iraq. Running the Marine Corps Marathon for the 11th time October 26th 2025.

My Vision for CAI

Since being on the NC-CAI Board of Directors for the last 6 years, i have been dedicated to improving the public perception of HOA's and Boards of HOA's. Teaching each Board that i work with that this is a non-profit corporation that is a business and needs to be run this way. The job of the board is not to lower assessments, but to be fiscally responsible now and into the future. Each Board has the ways and means to change the future of their Association. Also CAI-NC's missions is to improve the perception of HOA's. Each business partner has the opportunity to promote this. I want to see this continued on a national basis through continued education. Each business partner is uniquely qualified to help with a positive attitude. I want to continue to give back to CAI on a national scale.

My CAI Experience

- CIRMS designation
- CMCA designation
- Educated Business Partner designation
- CIC-Certified Insurance Counselor
- 6 years on CAI-NC Board of Directors
- 9 years on CAI-Legislation Action Committee
- 2 time speaker at CAI Law Seminar
- 1 time speaker at CAI National Conference
- 10 time speaker at CAI-NC annual conference
- Article in Common Ground

My Other Relevant Experience

I am willing and able to travel or participate in all meetings. My communication skills are very good. My best attribute is hard working and dedicated. I do not just sit on committees. If this opportunity comes my way, i promise to make the best of it!

Thank you!

Beth Bencivenni
RestoreCore
King of Prussia, PA

Restoration Professional

Who Am I?

As a CAI Educated Business Partner and active member of multiple chapters for over a decade, I've built my career around supporting community association managers through education, emergency response, and strategic partnership. With 13+ years in disaster restoration, I bring a national perspective grounded in local relationships. I've chaired membership committees, led regional engagement initiatives, and cohosted charitable events - all focused on

strengthening engagement in the CAI industry. I'm ready to bring that same energy and experience to the Business Partner Council.

My Vision for CAI

My vision for CAI is to deepen engagement and elevate the community association industry through stronger business partner integration, strategic education, and authentic relationship-building. I believe CAI should be the go-to resource for managers and boards - fostering collaboration, sharing real-world solutions, and championing professionalism at every level. By amplifying the voices of engaged business partners and creating meaningful ways to connect, we can advance the industry together.

My CAI Experience

I became a CAI Educated Business Partner in 2015 and have remained actively involved in the Keystone, Chesapeake and Washington Metro chapters. I currently serve as Chair of Membership Engagement for the Chesapeake Chapter, where I've led initiatives to welcome and retain new members. I've taught educational sessions on disaster planning, insurance claims, and emergency response, and cohosted charitable events supporting local causes. My involvement reflects a deep commitment to CAI's mission and to the community managers we serve.

My Other Relevant Experience

With over 15 years in disaster restoration, I've built my career around supporting property and community managers through fire, water, mold, and storm events. I lead sales and marketing for a multi-regional restoration firm and specialize in educating associations and community association managers on emergency response, insurance claims, and disaster planning. I hold IICRC certifications, an OSHA 10 card, and regularly speak at industry events.

Todd Billy, Esq.
Sandberg Phoenix
Clayton, MO

Attorney

Who Am I?

I am a Shareholder at Sandberg Phoenix and the lead of our HOA industry team. Our service area is Missouri, Kansas, Southern Illinois, Iowa and Nebraska. I have been active in CAI since 2008. I enjoy reading about the success and failures of systems and institutions, including building stronger sense of community.

My Vision for CAI

At our core, CAI is about education and advocacy. My vision is to contribute to institutionalizing best practices to serve as an ever-stronger foundation as owners and business partners face strong headwinds in a more complex world without losing the need to be flexible, adaptable, and exploring new ideas.

My CAI Experience

I have been active in CAI since 2008 with the Heartland Chapter serving one term on the Heartland Chapter Board and one year as President. I am active with the Missouri Legislative Action Committee since 2008, and have attended every CAI Law Seminar since I have been an attorney. Many, many presentations throughout the Heartland Chapter, CCAL Fellow since 2018, and Heartland Chapter Business Partner award winner in 2014 and 2024

My Other Relevant Experience

As part of a larger law firm, there is an inherent exposure and education of other areas of business and developments that can impact our HOA practice including resolving competing interests in a community/professional manner.

Tressa Bishop, CIRMS
Alliant Insurance Services
Palm Beach Gardens, FL

Insurance Professional

Who Am I?

I'm a Senior Vice President with Alliant Insurance Services and an experienced insurance broker solely focused on and specializing in community association insurance.

I'm passionate about educating clients on risk management strategies, potential gaps/exposures in their current insurance program, and providing guidance and advocacy throughout the claims process.

I'm a graduate of Colorado State University (Fort Collins, CO) with a Bachelor's degree in Social Sciences and Fairleigh Dickinson University (Madison, NJ) with a Master of Business Administration-Finance. I hold the Certified Insurance Counselor (CIC) designation through Risk & Insurance Education Alliance. I am an active CIRMS within CAI.

My Vision for CAI

My Vision for CAI is a vibrant, diverse community of critical thinkers with a desire to elevate living in and working with common interest communities. I look forward to helping grow the network of professionals serving our international CAI family and making positive and long-lasting changes in every city, state, and nation that CAI serves.

My CAI Experience

I've been heavily actively involved in CAI since March 2016. and am a frequent presenter and contributor to the publications of the three chapters which I currently am an active member of.

- Southern Colorado Chapter: Treasurer, President-Elect, and President; Past Chair of the Magazine, Special Events, Education, Technology Committees; Current Chair of the Editorial Committee.
- Rocky Mountain Chapter: Current Chair of the Activities Committee, as well as a contributing member of the Programs & Education Committee; involved in Strategic Planning for the past five years.
- Gold Coast Chapter: Chair of the Magazine Committee.
- Law Seminar: Presented on a panel in 2024; Co-Moderator for Shop Talk for Insurance & Risk Management Professionals.
- National Conference: Co-Moderator for Shop Talk for Insurance & Risk Management Professionals.

My Other Relevant Experience

As a former business owner and am used to thinking "globally" about all facets of an organization. Effective and open collaboration is key, and this is something I excel at.

I truly appreciate being considered for a position on the Business Partners Council.

Chris Booth
Whitestone Industries / President
Pasadena, CA

Contractor

Who Am I?

I am a dedicated leader in the property services industry focused on elevating the standard of care, communication, and professionalism that HOAs and commercial properties receive. As President of a growing painting and renovation company, I work closely with board members, managers, and vendors to bring vision, clarity, and execution to each project. My goal is to build trust, deliver results, and help strengthen the communities we serve through reliable service and active participation in CAI.

My Vision for CAI

My vision for CAI is to strengthen the connection between service providers, managers, and board members through education, collaboration, and consistent standards. I want to help create an environment where trusted relationships are formed, knowledge is shared, and communities thrive. By encouraging more engagement, elevating professionalism, and

supporting new leadership, we can continue to raise the bar for the entire industry and ensure CAI remains the go-to resource for community association success.

My CAI Experience

I have been actively involved in CAI for several years through event sponsorships, educational sessions, and committee participation. I've built strong relationships with board members, managers, and fellow service providers by showing up consistently and adding value. From local luncheons to annual trade shows, I view every CAI event as an opportunity to learn, support others, and contribute to the growth of our industry. My commitment to CAI is rooted in service, integrity, and connection.

My Other Relevant Experience

As President of a commercial painting and renovation company, I lead a team across multiple regions in California, managing large scale projects for HOAs, apartments, and commercial buildings. I've developed sales systems, training programs, and project management processes that drive results and improve client experience. I also mentor other business leaders on growth, leadership, and execution. My background in both operations and client relations gives me a well rounded perspective that adds value to CAI.

M. Katherine Bushey, Esq.
Kaman and Cusimano, LLC
Cleveland, OH

Attorney

Who Am I?

I am a partner at Kaman & Cusimano and earned my law degree from Wake Forest University in 2004. I have focused my practice exclusively on community association law. As a member of CAI for 19 years, I have spoken at local and national seminars and conferences. Kaman and Cusimano practices in four states; Ohio, Kentucky, Wisconsin and Tennessee. I live in Ohio and practice primarily in the northern part of the state but help with management and practices in all four jurisdictions. I have thoroughly enjoyed practicing law in the Community Association space, but have particularly enjoyed being very involved in CAI boards and committees these last five years. I have been married 20 years and have three children. I love to travel, read and watch my children participate in youth sports.

My Vision for CAI

My vision for Community Associations Institute is to foster stronger collaboration between business partners, community managers and homeowners, enhancing value for all stakeholders. The relationships that are fostered through CAI's events, boards, committees, and on-line platforms are invaluable and are the bedrock of CAI's missions. As a member of the Business Partners Council, I will advocate for education, innovation, and ethical partnerships that support thriving communities. I aim to elevate the voice of business partners, encourage transparency, and create opportunities for growth through inclusive dialogue and strategic networking. By aligning business goals with CAI's mission, we can build resilient, well-served communities and position CAI as the leading resource for industry excellence.

My CAI Experience

As a member of CAI for 19 years, I have spoken at numerous local and national seminars and conferences including the Panel of Pundits at the law seminar. I have also served two terms on the Gov't & Public Affairs Committee and am currently on the Complaint Committee of the CMCA Professional Conduct Enforcement Committee. In 2021, I was appointed to a Stakeholder seat on the CAMICB Board of Commissioners and re-appointed in 2024. In 2023 I was the CAI Northern Ohio Board President. Also in 2023, I was inducted into CAI's CCAL. I am finishing my second year on the Business Partner's Council and would very much like to continue to positively contribute to the council and CAI's missions.

My Other Relevant Experience

In 2014, I discovered another group of community associations in the Ohio Lake Communities Association ("OLCA") (www.ohiolakes.org) and became the original member of my firm to join as a business partner. When COVID-19 pandemic hit in 2020, I was extremely proud of how CAI and our industry worked together to provide specific and timely knowledge to our community association managers, board members, and owners. It was a pleasure to speak with David

Ramsey and Sandra Gottlieb on CAI's webinar COVID-19 Q&A The Next Normal: Reopening Communities. Recently, I was also asked to participate in CAI's CEO search as a representative from CAMICB.

Eric Collins
Becht Engineering BT, Inc.
Point Pleasant Beach, NJ

Engineering Professional

Who Am I?

I am a Professional Engineer licensed in 13 states and the District of Columbia. I have been designing new buildings and upgrades to existing buildings and building systems for nearly 30 years and have deep expertise in the design and maintenance of HVAC, electrical, plumbing and fire protection systems. I also have extensive experience with energy efficient and sustainable design and have been an advocate throughout my career. I am President and CEO of Becht Engineering BT, Inc., a consulting engineering firm that provides mechanical, electrical, plumbing and fire protection (MEP&FP), structural and building envelope consulting engineering services, as well as Reserve Studies and Transition Studies to Community Associations throughout the Northeast and mid-Atlantic.

My Vision for CAI

I believe that CAI is the best tool mechanism we in the design, construction and maintenance industry have available to us for educating people about Community Associations. Whether that education takes the form of training and certification of Community Managers to empower them to be more effective in their roles, educating Board members and residents about the unique aspects and responsibilities of living in Community Associations so that they can make better decisions for the communities they live in, or informing and lobbying local, state and federal policy makers about the specific needs and concerns of Community Associations to better govern and protect those communities, I believe that CAI should be a national and global leader in establishing and disseminating best practices.

My CAI Experience

I have been involved in the New Jersey, Keystone, Chesapeake and Washington-Metro chapters of CAI for the last 8 years. I am a frequent speaker at CAI conferences, expositions and workshops and have also taught at the national CAI High-Rise Managers Workshop. I currently serve on the FCAR Think Tank.

My Other Relevant Experience

One of my greatest strengths is the ability to explain complex, technical engineering concepts in simpler terms that non-technical audiences can understand. I feel engineering expertise, especially in HVAC, electrical and plumbing systems, is notably under-represented in the CAI thought leadership ecosystem. As more high-rise condominiums, with the attendant complex, integrated mechanical and electrical systems, are constructed throughout the country and world, and as governments continue to promote goals for energy efficiency, sustainability, decarbonization and electrification, the issues that will be faced by Community Associations will continue to evolve as well. I hope to use my expertise and skills to help make the technical comprehensible for all in the CAI community.

Melissa Doolan, Esq.
Travis Law Firm, PLC
Phoenix, AZ

Attorney

Who Am I?

I have practiced community association law in Arizona since graduating from Washburn University School of Law with Dean's Honors in 2008. I began my career in the community association industry as a paralegal focusing on collections. Over the past 16 years, I have represented community associations in general counsel, fair housing, covenant enforcement and collection matters. I am a CAI Educated Business Partner and a CAI member for over 16 years. I serve as a volunteer leader on the board of directors for the community association where I live. I am a business partner, a homeowner, and a volunteer board director in the community association industry.

My Vision for CAI

My passion for our industry begins with the people and how they impact the lives of others every day, whether a community manager, board member, business partner or a homeowner. My vision for CAI is that CAI will continue to advocate for and support community association, find common sense solutions for the issues we face as an industry and shape the next generation of industry professionals, with the Business Partners Council supporting these goals.

My CAI Experience

I am a CAI Educated Business Partner and a Member of the Central Arizona Chapter of the Community Association Institute. I am a member of the Membership Committee with Central Arizona Chapter of the CAI. I am a member of the Amicus Committee and a member of the Diversity, Equity and Inclusion Committee. I participated a panel of community association attorneys on Women in Law at the 2023 National Community Association Institute Law Seminar and in the CAI Advocacy Summit in Washington DC in November 2023. I presented at the 2024 National Community Association Institute Law Seminar on "How to Effectively Handle Discrimination Investigations," at the 2024 Annual Community Association Conference on "Fair Housing Jeopardy," and at the 2025 National Community Association Institute Law Seminar on "Ethical Ways to Handle Unethical Behavior."

My Other Relevant Experience

I write classes and teach classes on various community association topics for the Arizona Association of Community Managers, as a member of the Education Committee. I have been interviewed by HOA Leader on numerous occasions. I taught various classes for The Leadership Centre.

Russell Estey

Pest USA

Lawrenceville, GA

Pest Control

Who Am I?

My name is Russell Estey and I've been a member of CAI for more than 15 years. I've served on many committees and was the Membership/PR committee chair person before serving on the Board of Directors for CAI Georgia. I love promoting the industry and bringing in new folks as well as helping new people learn the ropes and get involved. Serving gives me humility and gratitude and I'm happy to help any way I can.

My Vision for CAI

My ultimate vision for CAI is growth and finding ways to stay relevant in an increasingly electronically driven world. There's so many folks out there who don't even know we exist and I think it's important we find them.

My CAI Experience

When I came into the organization it was definitely new to me. I was welcomed by many who had been around before me and taught how to navigate the events etc. CAI has been a major part of my career and personal as well as professional growth. That is why it's so important to me to help others, especially new members.

My Other Relevant Experience

I've also served on other committees and boards outside of CAI including the Humane Society.

Elaine Gower

Naumann Law Firm

San Diego, CA

Legal Professional

Who Am I?

Dynamic, results-driven legal industry professional with over 30 years of experience in construction defect litigation, business, and personal injury law. A proven leader in business development and client relations, I bring a specialized focus on community association partnerships and strategic outreach. Throughout my career, I've demonstrated a strong

commitment to elevating the role of business partners within the HOA/COA industry through collaboration, education, and advocacy.

I currently serve as Director of Business Development at The Naumann Law Firm, PC, a firm specializing in construction defect litigation. In this role, I lead marketing, client engagement, and business growth strategies, and serve as a key connector between legal professionals and the broader community association industry. My work includes educational outreach, legal seminars, and support for industry compliance and legislative awareness.

My Vision for CAI

I envision CAI as a continuously evolving, inclusive, and accessible platform that empowers all members of the community association industry—especially business partners, who play a vital but often underrepresented role. My goal is to strengthen CAI's ability to connect, educate, and advocate across all regions by:

- Expanding collaborative leadership opportunities for business partners across all chapters.
- Enhancing mentorship programs to support the next generation of professionals.
- Supporting a more unified statewide approach to legislative education and grassroots advocacy.
- Promoting diverse and innovative ways to engage members, ensuring CAI remains relevant and responsive to today's industry challenges.

I believe that when business partners, managers, and community leaders collaborate as equals, we create stronger associations, healthier communities, and a more impactful CAI.

My CAI Experience

With a deep, multi-chapter CAI footprint and a strong record of committee service, I bring a unique, statewide perspective to the needs and goals of business partners. My career has centered around building bridges between service providers, managers, and community leaders. I'm passionate about mentorship, strategic collaboration, and representing the voice of business partners in initiatives that truly make a difference.

I believe my background in legal advocacy, outreach, and leadership aligns with CAI's mission to build better communities. Serving on the CAI Business Partners Council would be an opportunity to further that mission and ensure business partners remain a strong, innovative, and inclusive force within the community association industry.

Community Associations Institute (CAI)

- Former Board Member – CAI San Diego Chapter (6 Years)
- Current Committee Involvement:
 - CAI Greater Los Angeles & San Diego: Publications Committees
 - CAI Orange County: Outreach and Social Committees
 - CAI Greater Los Angeles: LSC and Outreach Committees
 - CAI San Diego: Apprentice/Mentor Task Force
 - CAI Greater Inland Empire: Outreach Committee
- Educated Business Partner (CAI)

My Other Relevant Experience

Advocacy Highlight: California Legislative Action Committee (CLAC)

As Chair of the CAI Greater Los Angeles Fundraising Committee, I lead efforts in support of CLAC's mission to protect the interests of homeowners' associations across California. Through initiatives like the Buck-A-Door campaign, we fund legislative advocacy led by CLAC's lobbyist, Louie Brown, ensuring the voices of millions of Californians are heard in Sacramento.

CLAC is not a political action committee—it is a nonprofit advocacy group that uses every donated dollar to fight for fair, practical HOA legislation. I champion CLAC's mission because it safeguards property values, promotes homeowner rights, and ensures community voices are included in the policymaking process.

Education & Certifications

- Marketing, University of California, San Diego Extension – 2004
- Certified Community Industry Partner (CCIP – CACM)
- Educated Business Partner (CAI)

Craig Hammer
DoodyCalls
Northglenn, CO

Pet Waste Removal

Who Am I?

I am the owner of DoodyCalls Pet Waste management company.

My Vision for CAI

To help communities stay clean and pet waste free. To keep the pet waste from getting into the water system. Preventing disease and potential water contamination.

My CAI Experience

I have been a business partner vendor for over 12 years.

My Other Relevant Experience

I have served on CAI committees in the past, as well as Apartment Association committees.

Phaedra Howard, Esq.
Hellmuth & Johnson, PLLC
Edina, MN

Attorney

Who Am I?

I am a CCAL attorney in Minnesota (also licensed in WI) who has been practicing in this area for 23+ years. I have been an active member of CAI for most of that time, serving on various chapter committees, writing articles for both our state quarterly publication and Common Ground, and teaching seminars at the state and national level. I currently serve on our chapter board and am chair of the Minnesota LAC. I am also currently serving on the BP Council, filling the vacancy left by our BOT president-elect, Matt Ober.

My Vision for CAI

I am really excited to see how CAI continues to grow and flourish under its new CEO. My hope is that we continue to grow our influence and be a resource for those within the community association industry as well as legislators, policy makers and other stakeholders that impact our industry. Education is especially important, and I am so proud of the quality and quantity of educational offerings that CAI provides. As a member of the BP Council, I am a strong supporter of CAI's initiatives regarding wellness and hope that we continue these conversations and to expand efforts to ensure that this remains a priority.

My CAI Experience

See above. I have been a member of CAI since 2008, serving in many different roles, including on multiple committees (currently chair of the MN LAC) as well as our chapter board. I became a CCAL in 2023. I have presented nationally at both the Law Seminar and Annual Conference as well as for our chapter and have written numerous articles for our chapter and Common Ground. I am an educated business partner and currently serve on the BP council.

My Other Relevant Experience

In addition to CAI, I was involved with a similar organization for about 20 years, serving on and chairing numerous committees. I have taught many classes for attorneys, managers, board members and real estate agents on issues related to community associations. I serve on a committee of our bar association dedicated to our common interest ownership act, was appointed to a legislative task force to study HOAs and have testified multiple times before the state legislature.

Marcy Kravit, CMCA, AMS, PCAM
Hotwire Communications
Fort Lauderdale, FL

Telecommunications

Who Am I?

With 25+ years in the community association industry, I bring a unique perspective as a PCAM, HOA Vice President, former manager, and now a business partner at Hotwire Communications. I collaborate with communities nationwide to implement innovative technology solutions. As author of 'Common Sense Community Management' and contributor to industry publications, I'm passionate about mentoring, sharing knowledge, and advancing awareness. I proudly serve as VP of the CAI Gold Coast Chapter and am committed to CAI's mission, values, and active participation. I'm excited to have the opportunity to contribute to the Business Partners Council by fostering collaboration and supporting professional growth!

My Vision for CAI

My vision for CAI is a robust, future-proof industry ensuring seamless leadership transitions. We must prioritize a proactive succession plan, actively engaging students and young professionals by showcasing community management as a dynamic career. Leveraging my experience as an author and Adjunct Professor, alongside successful recruitment models from other organizations and CAI can develop tailored training. This prepares the incoming workforce for evolving challenges, including rapid technological advancements, and addresses the imminent retirement of Baby Boomers and other generational shifts. Our focus on continuous education will secure CAI's legacy and industry resilience.

My CAI Experience

My extensive CAI experience spans HOA leadership (Former SE FL Director, VP Gold Coast Chapter, Founder/Editor of Gold Coast Connection), management, and business partnership. As author of Common Sense Community Management and a Certified Scrum Master, I'm passionate about elevating industry professionalism through mentorship and education. I leverage this unique blend, utilizing my CSM skills to guide CAI in cultivating future talent and robust succession plans.

My Other Relevant Experience

My diverse experience as an Adjunct Professor and published author (Common Sense Community Management) highlights my commitment to education and thought leadership. My Certified Scrum Master (CSM) credential provides unique skills in optimizing processes and fostering collaboration. Serving as a CAI Gold Coast Connection Editor/Board Liaison demonstrates my dedication to impactful communication. Additionally, my roles as an Expert Subject Matter Witness and Mentor of the Year underscore my deep industry knowledge and passion for elevating professionalism and guiding others.

Kathryn Krupp, Esq.
Fenton Grant Kaneda & Litt, LLP
Irvine, CA

Attorney

Who Am I?

My name is Katy Krupp. I have been a member in good standing with CAI since 2001 and have been employed by Fenton Grant, a construction defect firm, for the past 20+ years as a Paralegal and Business Developer. I hold a bachelor's degree from Univ. So. CA (USC), a Business Sciences Degree (Paralegal) from Fullerton, and a certification in Viticulture (Wine Studies) from Univ. CA Irvine (UCI). I enjoy traveling the world, entertaining, family time, knitting and canine causes. During the Pandemic, I started a small knitting business making baby sweaters, blankets, hats, etc. and it has been fun to use my creativity in a loving way. My true passion lies in all canine causes. At some point I hope to purchase enough acreage to run a successful dog rescue to rehome displaced, mistreated and last-chance dogs.

My Vision for CAI

My vision for CAI is to continue to bring awareness to the general public the importance of membership and the services and educational opportunities it provides. My focus would be to delve deeper into the significance of mental health awareness. We are living in turbulent times. Whether you are a manager, service provider, homeowner or represent any other type of goods and service related to the HOA industry, everything is moving at an IMMEDIATE pace. It is hard to keep up. We all need tools to better assist us in navigating the intricacies of HOA living. The Councils are a unique group of fact finders who can poll the membership for areas that need improvement, seek advice from trained professionals and implement courses to aid our members.

My CAI Experience

My CAI experience is vast. Over the past 25 years, I have been a member of 8 CA Chapters, served on committees and been committee chairs. I have been elected to the Board of the Greater Los Angeles (GLAC) and Orange County Regional (OCRC) Chapters and served as their President. I have won numerous awards including the ultimate Lifetime Achievement Awards in GLAC and OCRC Chapters (I am not retiring anytime soon). I enjoy speaking at luncheons but most of all, I enjoy being a mentor. Currently, the OCRC has implemented a new program which offers a 6-month course coaching for success which I am the Chair. I have been called upon to sit on two task forces to recruit chapter ED's, and acted as interim ED during a transition period which required hiring a new ED, physically relocating a Chapter office and mainstreaming an accounting system. I currently sit on the Business Partner Council and would like to continue to make a difference at the national level.

My Other Relevant Experience

I have been involved with two other non-profit organizations: Delta Gamma House Corporation Board and the Scholarship Selection Panel for Pediatric Cancer Research Foundation (PCRF). Both organizations involve working with many types of personalities, economic levels and need. The House Corporation Board is much like a HOA Board. It is a body of individuals who maintain all aspects of running a sorority house from soup to nuts. I have been fortunate to work in many capacities which gives me empathy for all types of membership composition. This is something I am most proud of. I love volunteering!

Kevin Milligan

**The McGowan Companies, McGowan Program Administrators Division
Fairview Park, OH**

Insurance Professional

Who Am I?

I am an insurance professional with great passion for insurance in general and the community association industry in specific. I began my insurance journey in London, England. In London, I worked with Willis Reinsurance developing syndicates for Willis Re brokers at Lloyds of London. The McGowan Programs recruited me in 2011. I began in the retail division and developed a specialty in community associations. I worked closely with Joel Meskin one of the original CIRMS and Business Partner. He introduced me to CAI and I became a member of CAI's Northern Ohio Chapter. In 2017, I joined McGowan Program Administrators to specialize in D&O, Crime and Cyber for associations. I have regularly attended and exhibited at CAI's Annual Conference and Law Seminars, as well as local chapters.

My Vision for CAI

last 14 years I have been active in CAI as a business partner for local chapters, a National Corporate Member, and now with McGowan as the Affinity Partner with CAI. My experience in the field and on a national level has included supporting many chapters and their events. I would like to use this experience to assist CAI and maintain the support of the business partners who are so important in the ecosystem of serving our communities.

My CAI Experience

First Annual conference was in 2018, and I've not missed one since then. I also attend the Law Seminar annually. What I get from being part of CAI.... the opportunity to meet industry leaders and learn about current issues in their marketplace and discussing solutions. More than this, my involvement in CAI has developed into building relationships with my customers, peers, and even competitors, many who are now great friends.

My Other Relevant Experience

I believe in self-development and with this, in the process of completing my CIRMS application, solidifying my commitment to risk management of Community Associations. I hold regular educational calls with both agents and if necessary, their management companies to discuss various facets of risk management. My current service to CAI includes serving on the new membership committee for our Northern Ohio Chapter. My dedication to Community Associations expands into my personal life as I am currently serving as president of the board for the Condominium Association that I call home. I have enjoyed meeting several of you over the years and would be honored to serve the business partner members of CAI if selected.

Ruhi Mirza, Esq.
Rees Broome, PC
Tysons Corner, VA

Attorney

Who Am I?

I have been a practicing community association attorney for seven years at Rees Broome PC. I started my practice by assisting clients with collections of their delinquent assessments. Since that time, I have grown as a powerhouse attorney representing small- and large-scale homeowners and condominium associations in the DC metropolitan area. I provide daily counsel to my clients regarding interpretations of legal documents, in accordance with applicable state, local and federal law, as well as, preparing and amending legal documents, negotiating contracts, and providing valuable training to Board and Committee members regarding how to achieve effective board and community meetings, parliamentary rules, fiduciary obligations, and reviewing election procedures to implement electronic voting.

My Vision for CAI

My vision for CAI focuses on its mission, to inspire professionalism, effective leadership, and responsible citizenship. My goal is to be an integral part of providing training to Board and Committee members to empower them to be effective leaders and promote a strong sense of community. In order to achieve this goal, I want to focus on providing education to our clients on how to communicate, delegate, and coming up with creative solutions to resolve any issue efficiently. I would want to work collaboratively with CAI to jump start a mentorship and coaching program to CAI's clients whereby business partners can work with homeowners to be better communicators, fiscally responsible, and be able to resolve conflict efficiently.

My CAI Experience

I currently serve on several committees, including the local chapters newsletter (Quorum) and education committee. I have written several articles for Quorum including, Point of Contact for Bank Owned Properties, What's in a Warranty, Tips to Ensure Your Condominium is Insurable, Effective Use of Outlook Calendar, and Case Study: 5800 HVB, LLC v. Harbour View Commerce Association, Inc. and Logan v. Dietz. I also serve as the Secretary for the DC Legislative Action Committee. I have also presented at several local and national events include Virginia Leadership Retreat, WMCCAI Conference and Exposition, WMCCAI Education Palooza, 2023 CAI National Conference, 2024 CAI National Conference. I have also attended the 2021, 2022, 2023 CAI Law Seminar.

My Other Relevant Experience

In addition to being a community association lawyer, I have expanded my practice by specializing in commercial real estate practice. This experience has allowed me to counsel my clients on complex issues such as, what do you do when the County wants to take the common area in order to widen a public road (i.e. eminent domain/condemnation actions). I have also assisted clients who have rentable common area such as a preschool or restaurant in the Association. I have drafted leases, notices of default, and filed eviction actions on behalf of my clients. I have found that my unique experience in the commercial real estate industry has benefited my clients and set me apart from other community association lawyers.

Cheryl Rhine, CIRMS
USI Insurance Services
Andover, NJ

Insurance Professional

Who Am I?

Cheryl Rhine is a Partner/Vice President at USI Insurance Services. She is a Certified Insurance Counselor, CIRMS and CAI Educated Business Partner. She has been a specialist in the Community Association field for over 27 years and is active in CAI on both a local and national level.

My Vision for CAI

I love that CAI is always evolving and dealing with today's and tomorrow's challenges and will continue to do so. We are living in challenging times where we find harmony is harder to find. I see CAI working on developing ways that our community residents, boards, managers and leaders all feel safe and secure in their many various roles and duties.

My CAI Experience

Currently the Secretary for the CAI NJ Executive Board of Directors and NJ LAC. Previously have served on a CAI-NJ committee for over 20 years and chaired several CAI NJ Committees over the years including the Women's Leadership and C&E committee. She has presented sessions at both National and local conferences. She has written articles for Community Trends, Community Manager, and the NJ Cooperator. As an educator supporting community associations, Cheryl has instructed the CAI Coffee & Cram CMCA study group session on insurance and she provides credited seminars on insurance, risk management and disaster planning. She previously served on the CAI National BPC for one term and would love the opportunity to do so again.

My Other Relevant Experience

My other leadership activities include USI Gives Back, the USI "I'm with U Initiative" volunteer and a USI Network Team Leader, mentoring other professional women in their career paths. Girl Scout Junior Troop leader, PTA Member & Chair of Staff Appreciation as well as Chair and Co-Chair to various PTA fundraising events. Volunteer for several organizations including but not limited to, Newton Rotary, Green Township Clean Communities and North Jersey Civic Youth Ballet.

Gary Saylor
Atlantic Maintenance Group
Brooklyn Park, MD

Landscaping

Who Am I?

My name is Gary Saylor. I am a dedicated business owner, proud family man, and a people-first professional with a strong presence in the community associations industry. Known for my commitment to hard work, loyalty, and integrity, I approach every endeavor with a goal-oriented mindset and a positive, approachable demeanor and always a healthy dose of humor. I am a firm believer in the value of CAI and serve as a testament to the impact it can have when members fully engage with its resources and relationships.

My Vision for CAI

If honored with your vote, I will focus on the following key priorities to strengthen the impact of business partners within CAI and the broader community associations industry:

- **Education Enhancement:** Advocate for the expansion of course offerings and accessible chapter-level webinars, ensuring business partners remain informed on industry best practices and emerging community needs.
- **Resource Amplification:** Support the refresh and modernization of the Business Partner Toolkit, while developing new resources that address evolving trends such as ESG (Environmental, Social, and Governance), technology integration, and financial oversight.
- **Recognition & Relationships:** Promote initiatives that spotlight business partner success stories and foster stronger collaboration with community managers, board members, and homeowner leaders—reinforcing the value of partnership and trust.

My CAI Experience

- Seasoned business partner with over 25 years of experience collaborating with community managers, HOA boards, and homeowners—well-versed in fostering mutual trust and effective communication.
- Earned the Educated Business Partner designation.
- Actively involved in the Chesapeake Region Chapter of CAI by serving on many committees over the years including the Expo Committee, Delmarva Committee, Golf Committee, Social Committee, and Nominating Committee two terms on the Board of Directors including two terms as President. I have contributed and participated in Chapter events, webinars, and educational initiatives as a volunteer, speaker and coordinator.
- Known for a strong commitment to industry best practices, continuing education, and building long-term, service-oriented relationships within the community associations field.

My Other Relevant Experience

As the owner of a multi-state business, I have successfully grown and managed operations across three different locations, overseeing finance, sales, marketing, and operations firsthand. In addition to my business leadership, I've been deeply involved in community engagement; helping organize festivals, events, and coaching multiple youth sports over the years. Within CAI, I proudly led the Business Partner Advisory Committee for the Chesapeake Chapter and served as a mentor to new members, helping them understand and maximize the benefits of CAI involvement. I've also played a key role in growing engagement among business partners and members across the DELMARVA region. These combined experiences reflect my passion for leadership, mentorship and building strong, collaborative networks; all of which I'm eager to bring to the CAI National Business Partner Committee.

Vanessa Wuestewald, CMCA, AMS, PCAM

HOA Election Experts LLC

Rancho Cucamonga, CA

Election Services

Who Am I?

Vanessa Wuestewald is a partner at HOA Election Experts LLC, a firm she helped establish in 2019, and a driving force behind its success. Vanessa wears many hats at HOA Election Experts, but all of them are focused on ensuring the company runs smoothly and effectively. She's responsible for overseeing the entire executive function of the business, from the day-to-day operational oversight to carefully managing the finances. Vanessa is passionate about fostering a culture of innovation, always seeking new and better ways to serve their clients. Vanessa's leadership and expertise are built on a solid foundation of experience. Prior to co-founding HOA Election Experts, she spent approximately 20 years as a Portfolio Manager. This background has given her a keen understanding of financial management, strategic planning, and the importance of meticulous execution, all of which are invaluable assets to the firm. Her dedication to operational excellence, financial acumen, and innovative spirit are what make HOA Election Experts a leader in its field.

My Vision for CAI

We work together towards a common goal: to elevate the very foundation of community association living. We are all a part of CAI, and CAI's purpose is clear: to advance excellence. It's about fostering vibrant, thriving communities where people are proud to live and work. It's about inspiring professionalism in every interaction, from board meetings to landscaping decisions. It's about cultivating effective leadership that guides communities with vision and integrity. CAI isn't just a resource; it's a catalyst. We establish and promote high standards that set the benchmark for quality in our industry. We share best practices that empower communities to operate efficiently and effectively. We provide state-of-the-art resources and education that equip professionals with the knowledge and skills they need to succeed. But our commitment doesn't stop there. CAI is a powerful advocate, working tirelessly to secure legislative and policy support that protects the interests of community associations and the millions of people who call them home. We are a voice for responsible governance, fair regulations, and the preservation of community values. Let us continue to inspire professionalism, cultivate leadership, and promote responsible citizenship in every community we touch. Let us leverage the resources and education CAI provides to elevate our standards and achieve excellence in all that we do. Together, we can build stronger, more vibrant, and more sustainable communities for generations to come.

My CAI Experience

Manager Member since 2006, Business Partner Member since 2019, Past Member of the CAI Managers Council, Past Author for the CAI-GRIE membership publication, Volunteer Teacher for CAI - Board Fundamentals Course

My Other Relevant Experience

California Real Estate Broker, BRE 01700101; Florida Real Estate Broker, BK 3576992, Certified Manager of Community Association (CMCA), Association Management Specialist (AMS), Professional Community Association Manager (PCAM), California Certified Residential Manager