

From: Dawn M. Bauman, CAE [{government@caionline.org}](mailto:government@caionline.org)

To: All State Legislators

Subject: Homeowner Satisfaction and Housing Trends

Dear {Rep/Sen. Last Name}:

Each year, [Community Associations Institute](#) and the [Foundation for Community Association Research](#) review and analyze legal and regulatory developments, the political climate, conversations with lawmakers, industry experts, and thousands of community association (homeowners associations, condominiums, and cooperatives) homeowners to identify trends, develop policies, and collect data impacting [77.1 million Americans living in more than 369,000 community associations](#).

The results are in! For the past 19 years, the Foundation has conducted a biennial [Homeowner Satisfaction Survey](#) to gauge the experiences and opinions of residents living and working in community associations nationwide. For the 10th time in 19 years, Americans living in homeowners associations, condominiums, **and** housing cooperatives say they're overwhelmingly satisfied in their communities. ***Eighty-six percent of residents rate their overall community association experience as very good or good (60%) or neutral (26%).***

Key takeaways from the 2024 Homeowners Satisfaction Survey include:

- **94%** of community association residents get along with their immediate neighbors (neutral, well, or very well).
- **82%** say members of their elected governing board “absolutely” or “for the most part” serve the best interests of their communities.
- **82%** say they are on friendly terms with members of their association board.

Access Data, Statistics, and Public Policy Statements Specific to Condos & HOAs

CAI represents more than 77.1 million Americans living and working in community associations nationwide. Our diverse membership helps us understand various perspectives on issues that impact Americans living in homeowners associations and condominium communities. We look forward to continuing to serve as a resource for you and your staff.

Free Resources for Legislators. With all 50 states convening legislative sessions throughout 2025, CAI is currently tracking more than 1,800 state-level bills relevant to community associations. Access resources relevant to each of CAI's 2025 advocacy priorities [here](#) and keep up with CAI legislative efforts by subscribing to CAI's advocacy blog [here](#). A summary of trends impacting community associations in state legislatures in 2025 can be found [here](#).

To help support you, your colleagues, and your staff, we created a tailored resource page with data, statistics, and trends in community associations including state laws, state-specific facts and figures, best practices, and more: www.caionline.org/LegislatorCorner.

Connect with CAI today

Before considering legislation to address concerns from your constituents, please look to CAI as a resource to provide solutions. We can help arrange for you to meet with our dedicated advocates on the ground in your state including homeowners, board members, community managers, attorneys, and other experts who can help your office navigate issues related to community associations in your state.

[Find your local resources here.](#)

If you or your staff have any questions, would like or need additional resources, please don't hesitate to reach out to CAI's Government & Public Affairs team at government@caionline.org or at 888-224-4321.

Respectfully,



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P.S. Stay informed of trending community association issues and legislative updates by following us on [X](#) at [@CAIadvocacy](#).