



**CAI is an international membership organization dedicated to advancing excellence in the governance, management, and quality of life of community associations.**

With over 50,000 members, CAI has 64 chapters worldwide, including Canada, the Middle East, and South Africa, and relationships with housing leaders in countries around the world. CAI advances excellence in community association living by inspiring professionalism, effective leadership, and responsible citizenship. CAI establishes and promotes high standards, best practices, and state-of-the-art resources and education while also advocating for legislative and policy support.

CAI members include association board members and other homeowner leaders, community managers, association management firms, and other professionals who provide products and services to community associations.

**We believe homeowners associations, condominium associations, and housing cooperatives should strive to exceed the expectations of their residents.**

We work toward this goal by identifying and meeting the evolving needs of the professionals and volunteers who serve associations, by being a trusted forum for the collaborative exchange of knowledge and information, and by helping our members learn, achieve, and excel. Our mission is to inspire professionalism, effective leadership, and responsible citizenship — ideals reflected in associations that are preferred places to call home.

#### **CAI SERVES COMMUNITY ASSOCIATIONS AND HOMEOWNERS BY:**

- Advancing excellence through seminars, workshops, conferences, and education programs. Most of these events lead to professional designations for community managers and other industry professionals.
- Publishing the largest collection of resources available on community association management and governance, including website content, books, guides, *Common Ground* magazine, and specialized newsletters.
- Advocating on behalf of common interest communities and industry professionals before legislatures, regulatory bodies, and the courts.
- Serving as an international clearinghouse for information, innovations, and best practices in community association governance and management.



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