Virtual Meeting & Electronic Voting Survey Results

COVID-19 lockdown restrictions necessitated virtual board and community association meetings. Anecdotal feedback led CAI to conduct a survey, in which 721 people around the U.S. participated.

Who responded:

- Manager: 57.7%
- Volunteer Leader: 24.6%
- Business Partner: 4.9%
- Other: 7.8%
- Resident: 4.9%
- Condominium Homeowners association: 75
- Homeowners association: 50
- Housing cooperative: 25
- Other: 0

What type of community association do you represent?

- Condominium Homeowners association: 75
- Homeowners association: 50
- Housing cooperative: 25
- Other: 0

Governing documents currently allow:

- Virtual board meetings: 47%
- Virtual annual membership meetings: 34%
- Electrically conducted Board of directors elections: 22%

Which of the following has your community experienced with virtual meetings?

- Increased efficiency for association operations: 49%
- Increased resident participation/engagement: 51%
- Decreased resident engagement: 17%
- No impact on resident engagement: 22%
- Increased board member participation: 29%
- Decreased board member participation: 3%
- No impact on board member participation: 46%
- Shorter board meetings: 54%
- Longer board meetings: 15%

Preferred meeting:

- Virtually: 60
- In Person: 40
- Other: 20

Preferred meeting time:

- During the day: 74%
- In the evening during the week: 22%
- On the weekend: 4%
- Doesn't matter: 0

Virtual meetings provide the community with an opportunity to hold board meetings during ideal times?