

# 2018 HOMEOWNER SATISFACTION SURVEY RESULTS

## Florida Communities



For the seventh time in 13 years, Americans living in homeowners associations and condominiums say they're overwhelmingly satisfied in their communities. Florida has **27,600 condominium associations** with **1.6 million condominium units**.

National survey shows:

» **85%** of residents rate their overall community association experience as positive (63%) or neutral (22%).

» **90%** say their association's rules protect and enhance property values (62%) or have a neutral effect (28%); only 4% say the rules harm property values.

In 2018, Community Associations Institute (CAI) in conjunction with the national survey, further examined the community association housing model in four states—Florida, California, Texas, and Nevada.

For more information and data about community associations, visit [www.caionline.org/aboutcommunityassociations](http://www.caionline.org/aboutcommunityassociations)



**87% of Florida homeowners** rate their overall community association living experience as positive (27%) or neutral (60%).

**82%** say that their elected governing board absolutely or for the most part strives to serve the best interest of the community as a whole.

**77%** say they would like to see less government control or no change to community association oversight.

**90%** say their associations rules protect and enhance property values (64%) or make no difference (26%).

Majority of Florida residents say, "safe neighborhood" and "clean/attractive" are best things about living in a community association.

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**59%** say their community manager provides value and support to residents and the community as a whole.

**71%** say that when neighbors neglect to pay their assessments, a community association should insist that every homeowner pay the assessments.

Florida community association members spend an average of **\$101–300 per month** for homeowners association assessments or fees.

**73%** of Florida homeowners living in a community association report voting in national elections and **58%** say they always vote in state and local elections.

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RESEARCH FINDINGS FROM THE 2018 HOMEOWNER SATISFACTION SURVEY CONDUCTED BY ZOGBY ANALYTICS FOR THE FOUNDATION FOR COMMUNITY ASSOCIATION RESEARCH

