



HARVEY

MESSES WITH TEXAS



Hurricane Harvey slammed into the Texas coast as a Category 4 storm on Aug. 25, then stalled over the region, dropping as much as 50 inches of rain in some places.

**PHOTOGRAPHY
BY MARK HIEBERT**

PILED HIGH. On the opposite page, a mountain of water-logged possessions sits outside of a home in Canyon Gate at Cinco Ranch, a gated community near Katy, Texas. Canyon Gate was the scene of some of the worst flooding in the area. At top, James Alexander takes a break from cleaning his Canyon Gate home, which backs up to a detention pond. At bottom, Sienna Plantation Associations managers Lisa Cox, CMCA, AMS, LSM, PCAM, left, and Sandra Denton, CMCA, LSM, PCAM, right, tour their community. A tornado damaged about 100 homes, and high water flooded roughly 70 residences, yet most of the 7,700-home Sienna Plantation was spared. "From a big picture perspective, while Sienna was hit with the tornado and high waters, there are so many more areas in Houston that had far worse devastation than we did," says Denton, a CAI past president.



POSSESSIONS AND PERSERVERANCE. At top, brothers David, Steve, and Billy Short helped their parents address the damage at the family's Twisted Oak Lane home in West Houston, near the Buffalo Bayou. At bottom left, a few homes down the road, Jean Shanley tries to salvage photo slides. Shanley says her family has lived near Buffalo Bayou for more than 30 years, and they've never been concerned about flooding before, yet ruined possessions (bottom right) lined homes up and down Twisted Oak Lane due to Harvey's historic flooding.



HARDSHIPS AND HUMOR. At top, Manuel Silva, a homeowner in the Mayde Creek subdivision in West Houston, attempts to maintain a sense of humor with a “Yard of the Month” sign crafted out of some of his flood-damaged belongings. In typical Texas fashion, “You Loot We Shoot” signs also were seen outside of many homes in the Houston area, like the one at bottom right in Canyon Gate at Cinco Ranch. At bottom left, Dorothy Peters and Vickie Locke, neighbors in Mayde Creek, remain upbeat despite suffering significant losses.



WELCOME RELIEF

CAI members in Houston and throughout Florida were eager to help the homeowners, neighbors, colleagues, and communities impacted by Harvey and Irma. CAI's Greater Houston Chapter, for example, began recruiting volunteers and asking for donations immediately after Harvey hit and mobilized its Community Outreach Committee to spearhead the relief efforts. "CAI is first and foremost about 'community,'" says Stephanie Ferrante, Houston chapter executive director. "And with so many of our friends and neighbors needing help, it's time to give back and make a difference."

» Learn more about the relief efforts in Houston and Florida and the information and resources CAI offers at www.caionline.org/DisasterResources.

» Read more about Stephanie Ferrante in Background on p. 62.



COMFORTING, MANAGING. Pamela D. Bailey, CMCA, AMS, PCAM, right, president of Chaparral Management Company, AAMC, comforts homeowners in Champion Forest Villas. Chaparral's offices were flooded with about 4 feet of water. "We are going to use this opportunity to build a training center and make our office better for the future. No one can keep this Texas girl down for long," says Bailey, who is also president of CAI's Greater Houston Chapter. In her chapter role, she urged community associations to issue a moratorium on compliance demands for the month of September. "This is a time for us to reach out and help our residents with water, bleach, lunch, or a hug," she says. "Allow us to be caring, compassionate souls to our fellow neighbors."



WATER WOES. At right, in First Colony Community Association, about 6 feet of water inundated and damaged the pump house for the community's pool, lazy river, and waterpark. At left, First Colony's Pam Johnson, a residential inspector, and David Pella, CMCA, operations manager, discuss the damage.





AFTER IRMA



Hurricane Irma barreled through the Florida Keys on Sept. 10 as a Category 4 storm, made a second landfall in Marco Island, and traveled north up the Sunshine State's Gulf Coast. It delivered driving rain, roof-rattling winds, and a giant storm surge.

**BY ALLISON LYNN
PHOTOGRAPHY**

TREE-TOPPLER. Granada Lakes Villas Condominium Association in Naples, Fla., (top) and Foxfire Golf and Country Club (bottom), like many communities throughout the state, saw trees uprooted by Irma. Naples Municipal Airport recorded a wind gust of 142 mph—the highest reported in the state, according to *CBS News*. Naples Mayor Bill Barnett reported flooding in some neighborhoods, downed trees, and blocked roads but not as much structural damage as feared, *CBS News* reports.



CALLING FOR A CLEANUP. Quail Roost (top), Granada Lakes (bottom left) and Foxfire (bottom right) face a massive amount of work to clear streets and common areas from debris. Irma knocked out power to roughly 12 million Floridians, forced up to 7 million to evacuate, and led to the opening of 600 shelters across the state.